Responsible Office	Technology and Media Services	Effective Date	06/09/2014
Responsible Official	Technology and Media Services Director	Last Revision	05/31/2022
Reviewed by	PHI Oversight and Review Committee	Review Date	05/31/2022

Scope

This policy applies to the College of Dentistry's support of Apple computer products

Policy

1. All University purchased Apple computers which are the user's primary office computer must be attached to the wired network when used in an office, joined to the domain and accessed by the user logging in with their HawkID and HawkID password.

2. All faculty or staff office will have one primary computer. If the user wants/needs a Windows PC in addition to the Mac, then the department is financially responsible for the purchase of an additional PC and an additional wired network port.

3. Axium and Mipacs access for Macs will only be available via the Dentistry Remote Desktop server or a Windows computer in the office.

4. Technology & Media Services (TMS) will only support the current Apple operating systems (OS).
    a. If a Mac has an OS older than Apple's currently supported versions, then it must be upgraded or removed from the network, including the wireless network.
    b. Apple supports 3 versions of their OS, the current version and the previous 2.

5. The College of Dentistry does not support dual operating systems on a Mac.
    a. Dual boot (i.e. boot camp) or virtual machines for Windows cannot be managed effectively on a Mac and such a setup is not permitted.
    b. If you need a Windows computer, see item 2 above or contact TMS for assistance.

6. All Macs must have virus protection and MS Office installed.
    a. If users need additional software installed, they can contact the College of Dentistry helpdesk to have it installed for them.

7. All Apple products, desktop, laptop and tablet computers, <u>must</u> be managed by Technology & Media services via the ITS JAMF service.

      a. This will allow TMS to remotely manage Macs, remotely install software and updates, verify up to date antivirus software is installed, and all installed software is properly licensed.
8. The College of Dentistry does not support personal Mac laptops or desktops that have been brought into the college.
      a. A personal computer may not be used as a primary office computer. Personal equipment must be removed and replaced with a College of Dentistry purchased machine. The department is responsible for providing funds for this purchase.

9. Administrator rights on Apple computers follows the same policies as Windows computers.

All these items are consistent with University and COD Windows polices.

Resources